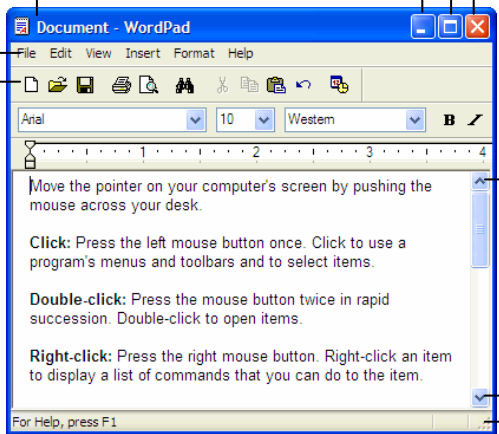


The Parts of a Typical Window



Menu bar
Click these words to display command menus

Title bar
Click and drag to move the window

Minimize button
Click to shrink or minimize the window

Close button
Click to close the window

Maximize button
Click to make the window fill the entire screen. If the window already fills the entire screen, click the **Restore button** to restore the window to its original size

Restore button
Click to move up the page

Restore button
Click to move down the page

Toolbar
Buttons for commonly used commands. Move the pointer over a button for a couple seconds to see what it does

Click and drag to change the window's size

Keyboard Shortcuts

General

Open menu	<Alt> + Letter
Help	<F1>
Toggle between open applications	<Alt> + <Tab>
Switch between open applications	<Alt> + <Esc>
Display Start menu	<Ctrl> + <Esc>
Display shortcut menu for selected	<Shift> + <F10>
Minimize all open windows	<Ctrl> + <M>

Dialog Box Commands

Confirm and close a dialog box (OK)	<Enter>
Cancel and close a dialog box (Cancel)	<Esc>
Move to next field	<Tab>
Move to the previous field	<Shift> + <Tab>

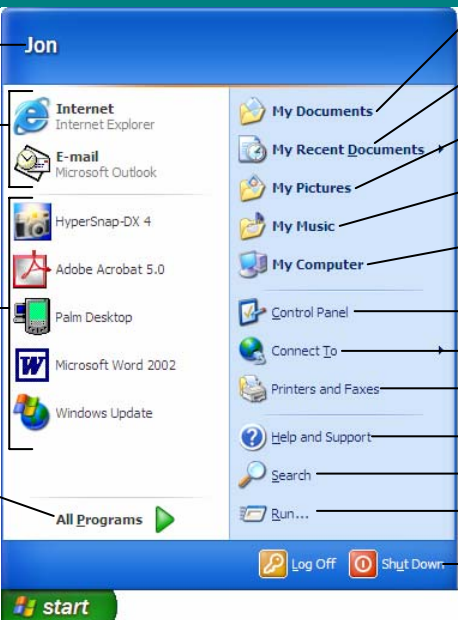
Editing

Cut	<Ctrl> + <X>
Copy	<Ctrl> + <C>
Paste	<Ctrl> + <V>
Undo	<Ctrl> + <Z>
Delete	<Delete>

Navigation

Up one screen	<Page Up>
Down one screen	<Page Down>
Beginning of a line	<Home>
End of a line	<End>
Skip through words	<Ctrl> + <←>, <→>
Skip through paragraphs	<Ctrl> + <↑>, <↓>

Items on the Start Menu



The current user name: **Jon**

Your Web browser and e-mail programs appear here: Internet Explorer, Microsoft Outlook

Your frequently used programs appear here: HyperSnap-DX 4, Adobe Acrobat 5.0, Palm Desktop, Microsoft Word 2002, Windows Update

All Programs: Menu of every program installed on your computer

My Documents: Provides a convenient location to save your files.

My Recent Documents: Files you recently worked on

My Pictures: Provides a convenient location to save your photos and pictures.

My Music: Provides a convenient location to save MP3 files.

My Computer: Access the drives, folders, and files on your computer.

Control Panel: Open the Windows Control Panel

Connect To: Connect to the Internet or a network

Printers and Faxes: Show installed printers or add a new one

Help and Support: Get help on how to use Windows

Search: Find a file on your computer

Run...: Run a program

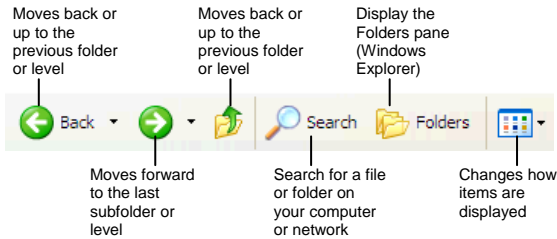
Log Off / Shut Down: Log off or shut down the computer

Helpful Tips

- The Windows XP Start menu displays your most frequently used programs. You can find your other programs under "All Programs".
- Not sure what a toolbar button does?** Place the pointer over the button for a second; a helpful description will usually appear.
- Want to do something to an object?** Try clicking the object with the right mouse button. A list of what you can do to the object will appear in a shortcut menu.
- Make a mistake?** Try using the undo command by selecting **Edit** → **Undo** from the menu, or by pressing <Ctrl> + <Z>.
- Need to use the menu without using the mouse?** Press <Alt> and the underlined letters of the menu item you want to open.
- In a dialog box you can press <Enter> instead of clicking OK, and press <Esc> instead of clicking cancel.
- Need help?** Press <F1>. A help window will appear with information about the program.
- Not sure what a control in a dialog box does?** Click the **What is this button** in the upper right corner of the window and then click the control with the pointer.
- Not sure what programs are running?** Look at the names on the taskbar along the screen's bottom.

Customizing Windows

The Windows Toolbar



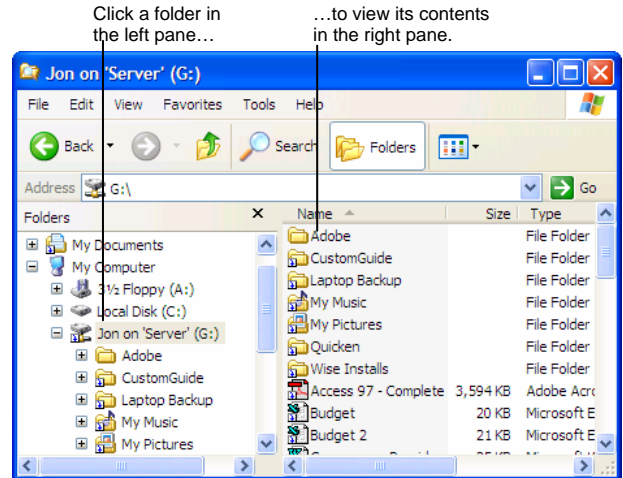
- **To Switch to the Classic Start Menu:** Right-click a blank area of the Windows taskbar and select **Properties** from the shortcut menu, click the **Start Menu tab** and select the Start menu style that you want to use.
- **To Switch to the Classic Look of Windows:** Right-click a blank area on the desktop, select **Properties** from the shortcut menu and click the **Appearance tab**. Select a style from the Windows and buttons list and click **OK**.
- **To Lock/Unlock the Start Menu:** Right-click the taskbar and select **Lock the taskbar** from the shortcut menu.
- **To Customize the Start Menu:** Right-click the taskbar and select **Properties** from the shortcut menu.
- **To Create a Shortcut to a File or Folder:** Drag the file or folder to a new location with the **right mouse button** and select **Create Shortcut Here** from the shortcut menu.
- **To Change Display Settings:** Right-click a blank area on the desktop and select **Properties** from the shortcut menu. You can change the following settings in the Display dialog box:
 - + Wallpaper
 - + Desktop icons
 - + Screen saver
 - + Screen resolution & color depth
 - + Basic windows colors
 - + Display driver

Maintenance and Fixing Problems

- **To Format a Floppy Disk:** From My Computer or Windows Explorer, right-click the floppy drive and select **Format**. Select the formatting options you want to use and click **Start**.
- **To Copy a Floppy Disk:** Insert the disk you want to copy, open My Computer or Windows Explorer, right-click the floppy drive, select **Copy Disk**, and click **Start**.
- **To Use ScanDisk:** Open My Computer or Windows Explorer, right-click the disk you want to scan, select **Properties** from the shortcut menu, and click the **Tools tab**. Click the **Check Now** button, specify whether you want to do a Standard or Thorough scan and if you want any errors to be automatically fixed, and click **Start**.
- **To Defragment your Hard Disk:** Open My Computer or Windows Explorer, right-click the disk you want to defragment, select **Properties** from the shortcut menu, and click the **Tools tab**. Click the **Defragment Now** button and click **Start**.
- **To Use Disk Cleanup to Free Space on Your Hard Drive:** Open My Computer or Windows Explorer, right-click the hard disk and select **Properties** from the shortcut menu, click the **Disk Cleanup button**, and click **OK**.
- **To Remove a Program:** Click the **Start button** and select **Control Panel**, double-click the **Add/Remove Programs** icon, find and select the program you want to remove from your computer, and click the **Add/Remove button**.

File Management

The Folder Pane



- + This folder contains hidden sub folders. Click to display those hidden folders.
- This folder's subfolders are displayed. Click to hide subfolders.

- **To Open a File or Folder:** Double-click the file or folder.
- **To Create a Folder:** Select **Make a new folder** task from the File and Folder Tasks panel, or, right-click any empty area in the window and select **New** → **Folder** from the shortcut menu. Type a name for the folder and press **<Enter>**.
- **To Rename a File or Folder:** Click the folder to select it, select **Rename this folder** from the Files and Folders Tasks panel, type a name for the folder and press **<Enter>**.
- **To Delete a File or Folder:** Select the file or folder and press the **<Delete>** key.
- **To Restore a Deleted File:** Double-click the Recycle Bin to open it. Select the file and click **Restore this file** from the Recycle Bin Tasks menu.
- **To Empty the Recycle Bin:** Right-click the Recycle Bin and select **Empty Recycle Bin** from the shortcut menu.
- **Move/Copy a File or Folder (Drag and Drop Method):** Move a file or folder by clicking it and dragging it to the desired location. Hold down the **<Ctrl>** key while you drag to copy the file or folder.
- **Move/Copy a File or Folder (Toolbar Method):** Select the file or folder, select **Move this file** or **Copy this file** from the File and Folder Tasks panel, and select a destination for the file or folder from the dialog box.
- **To Copy a File or Folder to a Floppy Disk:** Right-click the file or folder and select **Send To** → **3½ Floppy (A:)** from the shortcut menu.
- **To Change How Items are Displayed:** Select **View** from the menu and select one of the four view modes, or select a view from the **View button list arrow** on the toolbar.
- **To Select Multiple Files:** Hold down the **<Ctrl>** key while you click the files you want to select.
- **To Find a File:** Click the **Start button** and select **Search** from the Start menu. Enter the search conditions and where to look. Click **Search** to start searching for the file(s).
- **To Display the Folders Pane:** Click the **Folders button** on the toolbar from any folder.
- **To View a File or Folder's Properties:** Right-click the file or folder and select **Properties** from the shortcut menu.